



Greenwich Hub for Influence, Voice, and Engagement

What We Want To Do

The Greenwich Hub for Influence, Voice, and Engagement (G-HIVE) will support the representation of local communities' needs and aspirations around health and social care. By ensuring that the voices of local communities are heard, G-HIVE will support system change. This, in turn, will support them to access NHS and social care services in a timely way, and help to address inequalities within them in relation to access, outcomes, and benefits. G-HIVE will also build trust and inform the development of preventative services that people both want and need, although support will be available for any service within the Royal Borough of Greenwich.

In order to help those who want to have a voice and carry out local community consultation and co-design, there will be a focus on building strong, professional, and beneficial relationships with local communities, groups, and organisations within the Royal Borough of Greenwich. G-HIVE, through its support of consultation and co-design processes, will facilitate a reduction in health inequalities, and ensure continued progression of community development, engagement, and participation.

How Do We Want To Do It

G-HIVE will work physically and digitally across four key areas.

<p>Hub</p> <p>Support local communities, groups, and organisations with their consultation and co-design needs</p> <p>Host a digital database of collected insights and information gathered for use in future consultation and co-design processes, including signposting for relevant stakeholders</p>	
<p style="text-align: center;">Voice</p> <p>Build and add value to existing arrangements by ensuring that the voices of local communities, especially marginalised, seldom heard, and those with protected characteristics, are heard</p> <p>Encourage all stakeholders to communicate thoughts and ideas in a clear and understandable manner, and set honest expectations for this communication</p>	<p style="text-align: center;">Influence</p> <p>Support groups and organisations so that they are able to hear the diversity of local communities</p> <p>Support local communities to ensure their voices are acted upon, and assist the Statutory and Voluntary Sectors navigate complex processes during consultation and co-design processes</p> <p>Enable community representation to be effective with the implementation of two-way communication and feedback mechanisms, and support</p>
<p>Engagement</p> <p>Provide forums, workshops, and trainings for the Statutory and Voluntary Sectors, and Community Leaders, to meet and learn</p> <p>Provide a space over the three-year programme for all to learn about what does and does not work based on previous consultation and co-design processes</p> <p>Link local communities, groups, and organisations with existing co-production and engagement practices and networks</p>	